GenAI 360 Master GenAI. Get Ahead.

Refund Policy for GenAI 360 Workshops

We're delighted that you're considering a workshop offered by **GenAI 360.** Please review our refund policy carefully.

Note: This policy applies to GenAI 360's public workshops and courses. Corporate trainings are governed by the terms agreed in their individual offer or contract.

Non-Refundable Registrations

All registrations for GenAI 360 workshops are final and cannot be refunded. We encourage you to double-check your availability and commitments before securing your spot.

Transfer to Another Participant

If you can no longer attend, you are welcome to transfer your registration to another participant. Transfer requests must reach us in writing at **contact@genai360.ch** no later than **3 days before the course start date**.

Please include the following details when making a transfer request:

- Current participant's full name and email address
- Replacement participant's full name and email address

Transfers are confirmed only once we have received complete information and written confirmation from both parties. At present, transfers are processed free of charge.

Exceptional Circumstances

We understand that unforeseen events can happen. In extraordinary situations, the GenAI 360 team may, at its sole discretion, make exceptions to this policy. If you believe this applies to you, please contact us as soon as possible at **contact@genai360.ch**.

By registering for a GenAI 360 course, you agree that you have read and understood this refund policy.

We look forward to welcoming you to one of our upcoming workshops and helping you get the most out of your learning experience.